PUBLIC SAFETY

PERFORMANCE MEASURE HIGHLIGHTS

The following section highlights Key Performance Indicators for the Public Safety Functional Area for Sedgwick County. The Public Safety group accounts for the function of government involved with preventing, protecting and mitigating the potential harm to the general public from events both natural and manmade, as well as from other individuals. These functions include the following departments: Public Safety Director, Emergency Communications (9-1-1), Emergency Medical Services, Emergency Management, Fire District 1, Regional Forensic Science Center, Department of Corrections, Sheriff's Office, District Attorney, 18th Judicial District, Crime Prevention Fund, and Code Enforcement.

| Department Measure and Goal	2013 Actual	2014 Est.	2015 Proj.
Emergency Communications' Goal: *Provide expedient and effective handling of calls through the 9-1-1 telephone system*			
Total incidents dispatched (KPI)	521,602	570,000	620,000
Total 911 Calls answered	580,431	600,000	620,000
911 calls answered in 15 seconds or less	97%	98%	98%
Priority "E" calls dispatched in 1 minute or less	99%	98%	98%
Priority "1" calls dispatched in 3 minutes or less	99%	98%	98%
Emergency Medical Service's Goal: *Provide its customers with reliable and timely responses to requests for service*			
Urban response time compliance of eight minutes and 59 seconds 90 percent of the time	91%	90%	88%
Suburban response time compliance of 10 minutes and 59 seconds 90 percent of the time	86%	84%	82%
Rural response time compliance of 15 minutes and 59 seconds 90 percent of the time	88%	85%	82%
Return of spontaneous circulation (ROSC)	31%	32%	32%
Cost per transport, Target $400	$419.04	$425.00	$432.00
Emergency Management's Goal: *Effectively assist people, organizations, and businesses to prepare for, respond to, mitigate and recover from disasters*			
Emergency Management Readiness (KPI)	90%	89%	89%
Outdoor warning device availability	98%	98%	98%
User ratings of Emergency Operations Center	95%	100%	100%
Percentage of plans current to federal standards	100%	100%	100%

Total Incidents Dispatched

Urban Response Time

Emergency Management Readiness
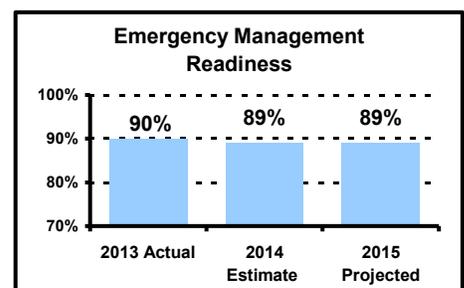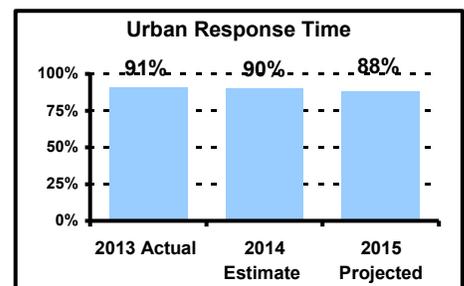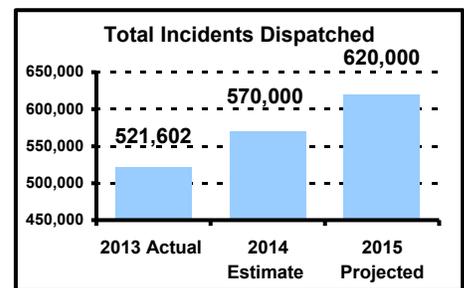
Department Measure and Goal	2013 Actual	2014 Est.	2015 Proj.
Fire District 1's Goal: *Respond rapidly and accurately to all types of emergencies including fire suppression, rescue, medical, and hazardous materials incidents*			
Combined Response Index Percentage	92%	92%	92%
Percent of time structural fires contained to room of origin	62%	56%	56%
Urban response in 6 minutes and 25 seconds or less	81%	80%	80%
Suburban response in 8 minutes and 24 seconds or less	85%	80%	80%
Rural response in 10 minutes and 45 seconds or less	79%	80%	80%
Regional Forensic Science Center's Goal: *To provide quality medicolegal and forensic laboratory services in a timely fashion*			
Center Quality Index (KPI)	2.00	2.00	2.00
Forensic laboratories service score	2.00	1.75	1.50
Criminalistics turn-around time	26.00 weeks	32.00 weeks	32.00 weeks
Pathology turn-around time (percent of cases filed in 90 days)	75%	80%	80%
Department of Corrections' Goal: *Reduce recidivism through use of proven behavior change strategies to increase client success and reduce risk to public safety*			
Corrections recidivism rate (KPI)	28%	26%	25%
Adult residential and service center recidivism rate	30%	30%	30%
Adult field services recidivism rate	51%	48%	45%
Pre-trial recidivism rate	31%	30%	30%
Drug Court recidivism rate	69%	61%	58%
Sedgwick County Sheriff			
Total average population in custody of the Sheriff	1440	1440	1430
Total traffic citations	21,743	22,000	22,500
Total cases assigned to detectives	5,406	5,200	5,100
Total court proceedings	20,156	20,500	21,500
Total warrants cleared	13,602	14,500	14,750
MABCD: *Ensure that codes are being met and that builders' needs are being met*			
Number of building and trade permits allocated	29,543	30,000	30,000
Number of commercial plan reviews performed	649	650	650
Number of building and trade inspections performed	67,994	68,000	68,000
Number of water well and wastewater inspections performed	2,027	2,050	2,050
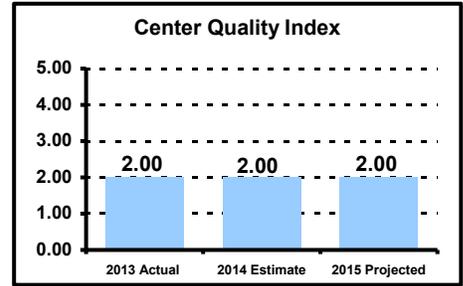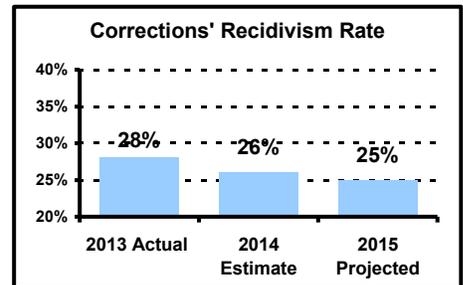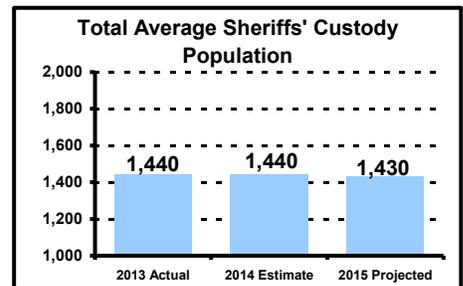
Combined Response Index

Center Quality Index

Corrections' Recidivism Rate

Total Average Sheriffs' Custody Population

Number of Building and trade Permits Allocated