

# When to Call

# 9-1-1



To report a medical emergency

To report a fire



To report a crime

To report any activity that is harmful to a person, animal or property



To report any suspicious activity that may result in harm to any person, animal, or property

## When Not to call 9-1-1:



To report power outages (unless medical equipment depends on power), or to be transferred to a utility company



To report downed tree limbs not presenting an immediate threat to life or property



To receive driving directions or question weather conditions (including earthquake activity)



To report loud noises, legal fireworks or other nuisances – especially during peak times, such as holidays

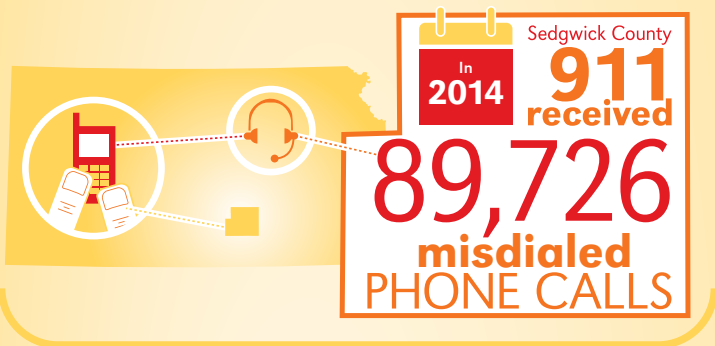
### Sedgwick County Emergency Communications (9-1-1)

is a precious resource. It is your gateway to access emergency services. As a partner in that system, it is your responsibility to help ensure that **only emergency calls are made to 9-1-1.**



*Sedgwick County...  
working for you*

# DON'T PLAY AROUND & LOCK IT DOWN



Those calls tied up  
**dispatchers**  
unnecessarily  
for nearly  
**3,739**  
hours



## Misdials can occur when:

- Small children play with cell phone
- Cell phones are not properly locked
- Cell phones are jostled around in purses or pockets
- Batteries are not removed from old, inactive cell phones, which can still dial 911 if they have power

If you do accidentally dial 911...

## DON'T HANG UP

Stay on the line and let the dispatcher know you are safe  
and the call was a misdial



## How do I keep from misdialing 911?

- **Remove the battery from old, inactive cell phones before allowing children to play with them.** If you allow a child to play with your active phone, watch them carefully or ensure they are old enough to understand how to play without accidentally dialing 911.
- **Know the phones you own.** Educate everyone in your home about cell phones and the home phone system. Know how to use them responsibly – during an emergency you don't want to discover you've been outsmarted by your smart phone!



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Cell phones do not provide an exact location when used to call 911. Always know your location and be ready to give directions using cross streets, mile makers, and landmarks to help emergency responders locate you.

