

# **DIVISION OF FINANCE - PURCHASING DEPARTMENT**

100 N. Broadway St, Suite 610 Wichita, KS 67202 • Phone (316) 660-7255 • Fax (316) 660-1839

PURCHASING@SEDGWICK.GOV • SEDGWICKCOUNTY.ORG

### REQUEST FOR PROPOSAL RFP #24-0063 ON-CALL MARKETING SERVICES

September 9, 2024

Sedgwick County, Kansas (hereinafter referred to as "county") is seeking a firm or firms to provide On-Call Marketing Services for the Sedgwick County Department of Aging and Disabilities also doing business as (DBA) Central Plains Area Agency on Aging. If your firm is interested in submitting a response, please do so in accordance with the instructions contained within the attached Request for Proposal. Responses are due no later than 1:45 pm CDT, October 1, 2024.

All contact concerning this solicitation shall be made through the Purchasing Department. Proposers shall not contact county employees, department heads, using agencies, evaluation committee members or elected officials with questions or any other concerns about the solicitation. Questions, clarifications and concerns shall be submitted to the Purchasing Department in writing. Failure to comply with these guidelines may disqualify the Proposer's response.

Sincerely,

Jaimee Witmer Purchasing Agent

Jaimee Witmer

JW/ch

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#### I. About this Document

This document is a Request for Proposal. It differs from a Request for Bid or Quotation in that the county is seeking a solution, as described on the cover page and in the following Background Information section, not a bid or quotation meeting firm specifications for the lowest price. As such, the lowest price proposed will not guarantee an award recommendation. As defined in Charter Resolution No. 68, Competitive Sealed Proposals will be evaluated based upon criteria formulated around the most important features of the product(s) and/or service(s), of which quality, testing, references, service, availability or capability, may be overriding factors, and price may not be determinative in the issuance of a contract or award. The proposal evaluation criteria should be viewed as standards that measure how well a vendor's approach meets the desired requirements and needs of the county. Criteria that will be used and considered in evaluation for award are set forth in this document. The county will thoroughly review all proposals received. The county will also utilize its best judgment when determining whether to schedule a pre-proposal conference, before proposals are accepted, or meetings with vendors, after receipt of all proposals. A Purchase Order/Contract will be awarded to a qualified vendor submitting the best proposal. Sedgwick County reserves the right to select, and subsequently recommend for award, the proposed service(s) and/or product(s) which best meets its required needs, quality levels and budget constraints.

The nature of this work is for a public entity and will require the expenditure of public funds and/or use of public facilities, therefore the successful proposer will understand that portions (potentially all) of their proposal may become public record at any time after receipt of proposals. Proposal responses, purchase orders and final contracts are subject to public disclosure after award. All confidential or proprietary information should be clearly denoted in proposal responses and responders should understand this information will be considered prior to release, however no guarantee is made that information will be withheld from public view.

#### II. Background

Sedgwick County, located in south-central Kansas, is one of the most populous of Kansas' 105 counties with a population estimated at more than 514,000 persons. It is the 16th largest in area, with 1,008 square miles, and reportedly has the second highest per capita wealth among Kansas' counties. Organizationally, the county is a Commission/Manager entity, employs nearly 2,500 persons, and hosts or provides a full range of municipal services, e.g. – public safety, public works, criminal justice, recreation, entertainment, cultural, human/social, and education.

Sedgwick County Department of Aging and Disabilities (SCDOAD) also DBA Central Plains Area Agency on Aging (CPAAA) is looking for an on-call marketing firm to assist with special marketing projects, brochure updates, ad development, graphic design and copywriting. Marketing firm shall also assist with ad buying and consultation on website and branding. This assistance will help promote the agency and specific services through advertising efforts while aligning with the overall goals and mission of the organization.

SCDOAD and CPAAA's mission: Assisting seniors, caregivers, persons with disabilities and individuals with low income to achieve improved health and greater independence.

What does SCDOAD/CPAAA do? SCDOAD/CPAAA is a government agency under the auspices of Sedgwick County with funding from Federal, State, and Local government to assist Kansans in Butler, Harvey and Sedgwick Counties with long term care and support services including local programming offered by this agency and contracted partners. As SCDOAD, we focus on providing services in Sedgwick County and as CPAAA, we provide services in Butler, Harvey, and Sedgwick County by providing information, assistance and support. We seek to help older adults, caregivers and adults with disabilities to learn about their long term care options and resources available to them through this agency or other government and local organizations/companies in the tri-county area. The on-call marketing will focus primarily on CPAAA.

#### **III.** Project Objectives

Sedgwick County, Kansas (hereinafter referred to as "county") is seeking a firm or firms to provide On-Call Marketing Services for SCDOAD/CPAAA. The following objectives have been identified for this contract:

- 1. Acquire On-Call Marketing Services meeting the parameters, conditions and mandatory requirements presented in the document.
- 2. Establish contract pricing with the vendor that has the best proven "track-record" in performance, service and customer satisfaction.
- 3. Acquire On-Call Marketing Services with the most advantageous overall cost to the county.

#### IV. Submittals

Carefully review this Request for Proposal. It provides specific technical information necessary to aid participating firms in formulating a thorough response. Should you elect to participate with an electronic response, the RFP number must be entered in the subject line and email the entire document with supplementary materials to:

### Purchasing@sedgwick.gov

Should you elect to participate with a physical response, the response must be sealed and marked on the lower left-hand corner with the firm name and address, bid number, and bid due date. Submit one (1) original **AND** one (1) electronic copy (.PDF/Word supplied on a flash drive) of the entire document with any supplementary materials to:

#### Jaimee Witmer

Sedgwick County Purchasing Department 100 N. Broadway, Suite 610 Wichita, KS 67202

SUBMITTALS are due **NO LATER THAN 1:45 pm CDT, TUESDAY, October 1, 2024.** If there is any difficulty submitting a response electronically, please contact the Purchasing Technicians at <a href="mailto:purchasing@sedgwick.gov">purchasing@sedgwick.gov</a> for assistance. Late or incomplete responses will not be accepted and will not receive consideration for final award. If you choose to send a hard copy of your proposal, Sedgwick County will not accept submissions that arrive late due to the fault of the U.S. Postal Service, United Parcel Service, DHL, FedEx, or any other delivery/courier service.

Proposal responses will be acknowledged and read into record at Bid Opening, which will occur at 2:15 pm CDT on the due date. No information other than the respondent's name will be disclosed at Bid Opening. We will continue to have Bid Openings for the items listed currently. If you would like to listen in as these proposals are read into the record, please dial our Meet Me line @ (316) 660-7271 at 2:15 pm.

### V. Scope of Work

SCDOAD/CPAAA is looking for an On-Call Marketing firm to assist with special marketing projects, brochure updates, ad development, graphic design and copywriting. Marketing firm shall also assist with ad buying and consultation on website and branding. SCDOAD/CPAAA seeks to promote the agency and specific services through advertising efforts while aligning with the overall goals and mission of the organization. The selected firm should:

- Provide creative assistance through the development and implementation of advertising, special projects, and brand development as needed.
- Create multiple ads and marketing messages, elevator speech, and materials to reach a wide audience and all demographics; including adults 60+ and caregivers of all ages caring for older adults.
- Develop concepts and messaging for radio, print or television ads, and other means to promote the agency such as video, social media and outreach activities.
- Provide creative input and develop creative ideas to promote the organization and programs.

Assist with developing a marketing plan for 2025 for the organization and specific internal programs identified:

- Utilize the 2025 strategic plan, program information, and the mission and goals of the organization to develop marketing and outreach strategies to achieve the established marketing goals for the organization and programs/services and increase potential consumer awareness of the agency.
- Provide input on 2026 and 2027 marketing plan and provide guidance on new strategies that could be incorporated into the plan to reach new customers.

Develop and modify materials including brochures, information cards, palm cards and promotional materials

- Develop new or update materials as needed to promote a consistent brand and messaging.
- Review current materials as needed and make recommendations for enhancement of branding and messaging opportunities.
- Update current materials to ensure consistent messaging and branding.
- Provide input on the CPAAA website.
- Search out and obtain images that will assist in enhancing the organizations brand and to focus on Diversity Equity and Inclusion.
- Completes other tasks as assigned and warranted.

#### VI. Sedgwick County's Responsibilities

- Provide information, as legally allowed, in possession of the county, which relates to the county's requirements or which is relevant to this project.
- Designate a person to act as the County Contract Manager with respect to the work to be performed under this contract.
- County reserves the right to make inspections at various points of the project. Contractor agrees to openly participate in said inspections and provide information to the county on the progress, expected completion date and any unforeseen or unexpected complications in the project.

#### VII. Proposal Terms

### A. Questions and Contact Information

Any questions regarding this document must be submitted via email to Jaimee Witmer at Jaimee.Witmer@Sedgwick.gov by 5:00 pm CDT, September 16, 2024. Any questions of a substantive nature will be answered in written form as an addendum and posted on the purchasing website at <a href="https://www.sedgwickcounty.org/finance/purchasing/requests-for-bid-and-proposal/">https://www.sedgwickcounty.org/finance/purchasing/requests-for-bid-and-proposal/</a> under the Documents column associated with this RFP number by 5:00 pm CDT, September 23, 2024. Firms are responsible for checking the website and acknowledging any addenda on their proposal response form.

#### B. Minimum Firm Qualifications

This section lists the criteria to be considered in evaluating the ability of firms interested in providing the service(s) and/or product(s) specified in this Request for Proposal. Firms must meet or exceed these qualifications to be considered for award. Any exceptions to the requirements listed should be clearly detailed in proposer's response. Proposers shall:

- 1. Have a minimum of two (2) years' experience in providing services similar to those specified in this RFP.
- 2. Have an understanding of appropriate marketing to adults 60+ with an emphasis on being inclusive, non-ageist, and promoting positive aging.
- 3. Have an understanding of industry standards and best practices.
- 4. Have experience in managing projects of comparable size and complexity to that being proposed.
- 5. Have knowledge of and comply with all currently applicable, and as they become enacted during the contract term, federal, state and local laws, statutes, ordinances, rules and regulations. All laws of the State of Kansas, whether substantive or procedural, shall apply to the contract, and all statutory, charter, and ordinance provisions that are applicable to public contracts in the county shall be followed with respect to the contract.
- 6. Municipal and county government experience is desired, however, the county will make the final determination based on responses received and the evaluation process.
- 7. Have the capacity to acquire all bonds, escrows or insurances as outlined in the terms of this RFP.
- 8. Provide project supervision (as required) and quality control procedures.
- 9. Have appropriate material, equipment and labor to perform specified services.
- 10. Park only in designated areas and display parking permit (if provided).
- 11. Wear company uniform or ID badge for identification purposes.

#### C. Evaluation Criteria

The selection process will be based on the responses to this RFP. County staff will judge each response as determined by the scoring criteria below. Purchasing staff are not a part of the evaluation committee.

Component	Points
a. Experience working in the Social Services field, specifically focused on marketing to the 60+	50
population	
b. Primary staff qualifications	10
c. Firm availability	20
d. References	10
e. Cost	10
Total Points	100

Assume the following cost proposals (examples only)

- A. \$50,000.00
- B. \$38,000.00
- C. \$49,000.00

Company B with a total price of \$38,000.00 is the low offer. Take the low offer and divide each of the other offers into the low offer to calculate a percentage. This percentage is then multiplied by the number of points available for the cost. In this case, 10 points are allocated to cost.

A.	\$38,000.00 divided by \$50,000.00 = .76	.76*10	7.6 points
В.	\$38,000.00 divided by \$38,000.00 =1.00	1.00*10	10 points
C.	\$38,000.00 divided by \$49,000.00= .77	.77*10	7.7 points

Any final negotiations for services, terms and conditions will be based, in part, on the firm's method of providing the service and the fee schedule achieved through discussions and agreement with the county's review committee. The county is under no obligation to accept the lowest priced proposal and reserves the right to further negotiate services and costs that are proposed. The county also reserves the sole right to recommend for award the proposal and plan that it deems to be in its best interest.

The county reserves the right to reject all proposals. All proposals, including supporting documentation shall become the property of Sedgwick County. All costs incurred in the preparation of this proposal shall be the responsibility of the firm making the proposals. Sedgwick County reserves the right to select, and subsequently recommend for award, the proposed service which best meets its required needs, quality levels and budget constraints.

### D. <u>Request for Proposal Timeline</u>

The following dates are provided for information purposes and are subject to change without notice. Contact the Purchasing Department at (316) 660-7255 to confirm any and all dates.

Distribution of Request for Proposal to interested parties	September 9, 2024
Questions and clarifications submitted via email by 5:00 pm CDT	<b>September 16, 2024</b>
Addendum Issued by 5:00 pm CDT	<b>September 23, 2024</b>
Proposal due before 1:45 pm CDT	October 1, 2024
Evaluation Period	October 2, 2024 – October 23, 2024
Board of Bids and Contracts Recommendation	October 31, 2024
Board of County Commission Award	<b>November 6, 2024</b>

#### E. Contract Period and Payment Terms

A contractual period will begin following Board of County Commissioners (BoCC) approval of the successful firm(s) and continue for a period of three (3) years with two (2) one (1) year options to renew.

County may cancel its obligations herein upon thirty-day (30) prior written notice to the other party. It is understood that funding may cease or be reduced at any time, and in the event that adequate funds are not available to meet the obligations hereunder, either party reserves the right to terminate this agreement upon thirty (30) days prior written notice to the other. Payment will be remitted following receipt of monthly detailed invoice.

#### Payment and Invoice Provisions

https://www.sedgwickcounty.org/media/55477/payment-and-invoice-provisions.pdf

#### F. Insurance Requirements

Liability insurance coverage indicated below must be considered as primary and not as excess insurance. If required, contractor's professional liability/errors and omissions insurance shall (i) have a policy retroactive date prior to the date any professional services are provided for this project, and (ii) be maintained for a minimum of three (3) years past completion of the project. Contractor shall furnish a certificate evidencing such coverage, with county listed as an additional insured including both ongoing and completed operations, except for professional liability, workers' compensation and employer's liability. Certificate shall be provided prior to award of contract. Certificate shall remain in force during the duration of the project/services and will not be canceled, reduced, modified, limited, or restricted until thirty (30) days after county receives written notice of such change. All insurance must be with an insurance company with a minimum BEST rating of A-VIII and licensed to do business in the State of Kansas (must be acknowledged on the bid/proposal response form).

<u>NOTE:</u> If any insurance is subject to a deductible or self-insured retention, written disclosure must be included in your proposal response and also be noted on the certificate of insurance.

It is the responsibility of contractor to require that any and all approved subcontractors meet the minimum insurance requirements.

Workers' Compensation:	
Applicable coverage per State Statutes	
Employer's Liability Insurance:	\$500,000.00
Commercial General Liability Insurance (on form CG 00 01 04 13 or its equivalent	nt):
Each Occurrence	\$1,000,000.00
General Aggregate, per project	\$2,000,000.00
Personal Injury	\$1,000,000.00
Products and Completed Operations Aggregate	\$2,000,000.00
Automobile Liability:	
Combined single limit	\$500,000.00
Umbrella Liability:	
Following form for both the general liability and automobile	
Required /X Not Required	
Each Claim	\$1,000,000.00
Aggregate	\$1,000,000.00
Professional Liability/ Errors & Omissions Insurance:	
X Required / Not Required	
Each Claim	\$1,000,000.00
Aggregate	\$1,000,000.00
Pollution Liability Insurance:	
Required /X Not Required	
Each Claim	\$1,000,000.00
Aggregate	\$1,000,000.00
Media Liability	
Vendor shall provide Media Liability Insurance including but not limited to coverage	
for the perils of defamation, social media, invasion of privacy, infringement of	
copyright, and plagiarism.	
Each Occurrence	\$1,000,000.00
Aggregate	\$1,000,000.00

### Special Risks or Circumstances:

Entity reserves the right to modify, by written contract, these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

### IF CONTRACTOR IS PROVIDING CONSTRUCTION SERVICES:

*In addition to the above coverages, contractor shall also provide the following:* 

<b>Builder's Risk Insurance:</b>	In the amount of the initial Contract Sum, plus the value of subsequent	
	modifications and cost of materials supplied and installed by others, comprising the	
	total value for the entire Project on a replacement cost basis without optional	
	deductibles. Entity, contractor, and all Subcontractors shall be included as named	
	insured's.	

#### G. Indemnification

To the fullest extent of the law, the provider, its subcontractor, agents, servants, officers or employees shall indemnify and hold harmless Sedgwick County, including, but not limited to, its elected and appointed officials, officers, employees and agents, from any and all claims brought by any person or entity whatsoever, arising from any act, error, or omission of the provider during the provider's performance of the agreement or any other agreements of the provider entered into by reason thereof. The provider shall indemnify and defend Sedgwick County, including, but not limited to, its elected and appointed officials, officers, employees and agents, with respect to any claim arising, or alleged to have arisen from negligence, and/or willful, wanton or reckless acts or omissions of the provider, its subcontractor, agents, servants, officers, or employees and any and all losses or liabilities resulting from any such claims, including, but not limited to, damage awards, costs and reasonable attorney's fees. This indemnification shall not be affected by any other portions of the agreement relating to insurance requirements. The provider agrees that it will procure and keep in force at all times at its own expense insurance in accordance with these specifications.

### H. <u>Confidential Matters and Data Ownership</u>

The successful proposer agrees all data, records and information, which the proposer, its agents and employees, which is the subject of this proposal, obtain access, remains at all times exclusively the property of Sedgwick County. The successful proposer agrees all such data, records, plans and information constitutes at all times proprietary information of Sedgwick County. The successful proposer agrees that it will not disclose, provide, or make available any of such proprietary information in any form to any person or entity. In addition, the successful proposer agrees it will not use any names or addresses contained in such data, records, plans and information for the purpose of selling or offering for sale any property or service to any person or entity who resides at any address in such data. In addition, the successful proposer agrees it will not sell, give or otherwise make available to any person or entity any names or addresses contained in or derived from such data, records and information for the purpose of allowing such person to sell or offer for sale any property or service to any person or entity named in such data. Successful proposer agrees it will take all reasonable steps and the same protective precautions to protect Sedgwick County's proprietary information from disclosure to third parties as with successful proposer's own proprietary and confidential information. Proposer agrees that all data, regardless of form that is generated as a result of this Request for Proposal is the property of Sedgwick County.

### I. Proposal Conditions

https://www.sedgwickcounty.org/media/31338/proposal-terms-conditions.pdf

General Contract Provisions

https://www.sedgwickcounty.org/media/31337/general-contractual-provisions.pdf

**Mandatory Contract Provisions** 

https://www.sedgwickcounty.org/media/31336/mandatory-contractual-provisions.pdf

**Independent Contractor** 

https://www.sedgwickcounty.org/media/54780/independent-contractor-addendum.pdf

Sample Contract

https://www.sedgwickcounty.org/media/39236/sample-contract.pdf

Federal Certifications Addendum Sedgwick County

https://www.sedgwickcounty.org/media/59719/federal-certifications-addendum-updated-for-changes-to-ug-11-12-2020-no-signature-line.pdf

Suspension and Debarment

https://www.sedgwickcounty.org/finance/purchasing/suspension-and-debarment/

### VIII. Required Response Content

All proposal submissions shall include the following:

- 1. Firm profile: the name of the firm, address, telephone number(s), contact person, year the firm was established, and the names of the principals of the firm.
- 2. The firm's relevant experience, notably experience working with government agencies.
- 3. At minimum, three (3) professional references, besides Sedgwick County, with email addresses, telephone numbers, and contact persons where work has been completed within the last three (3) years.
- 4. A disclosure of any personal or financial interest in any properties in the project area, or any real or potential conflicts of interest with members of the Sedgwick County Board of County Commissioners or county staff.
- 5. A description of the type of assistance that will be sought from county staff, including assistance required from the county to lessen the costs of this project.
- 6. Proof of insurance meeting minimum insurance requirements as designated herein.
- 7. Those responses that do not include all required forms/items may be deemed non-responsive.

## REQUEST FOR PROPOSAL RFP #24-0063

# ON-CALL MARKETING SERVICES

The undersigned, on behalf of the proposer, certifies that: (1) this offer is made without previous understanding, agreement or connection with any person, firm, or corporation submitting a proposal on the same project; (2) is in all respects fair and without collusion or fraud; (3) the person whose signature appears below is legally empowered to bind the firm in whose name the proposer is entered; (4) they have read the complete Request for Proposal and understands all provisions; (5) if accepted by the county, this proposal is guaranteed as written and amended and will be implemented as stated; and (6) mistakes in writing of the submitted proposal will be their responsibility.

CONTACT		
ADDRESS	CITY/STATE	ZIP
PHONE	FAX	_ HOURS
STATE OF INCORPORATION or OR	GANIZATION	
COMPANY WEBSITE ADDRESS	EMAIL	
NUMBER OF LOCATIONS	NUMBER OF PERSONS EMPLOYEI	)
TYPE OF ORGANIZATION: Public C	orporation Private Corporation	Sole Proprietorship
Partnership Other (Describe):		
	Manufacturer Distributor	
Dealer Other (Describe):		
	Minority-Owned Business:	
African American (05) Asi	ian Pacific (10) Subcontinent Asian (15)	Hispanic (20)
Native American (25) Oth	ner (30) - Please specify	
	Woman-Owned Business:(Special	
Not Minority -Woman Owned (50)	African American-Woman Owned (55)	Asian Pacific-Woman Owned (60
Subcontinent Asian-Woman Owned	d (65) Hispanic Woman Owned (70)	Native American-Woman Owned (75
	ase specify	
	SINESS IN THE STATE OF KS: Yes	
INSURANCE REGISTERED IN THE	STATE OF KS WITH MINIMUM BEST RATIN	NG OF A-VIII:YesNo
	<b>ENDA</b> : All addendum(s) are posted to our RFB/RF lendum(s) related to this document by going to sing.asp.	FP web page and it is the vendor's
NO, DATED;	NO	, DATED
submission format should be by order in w	edges all requirements, terms, conditions, and section which sections are listed throughout the document. A led in proposer's response. <b>Exceptions to any part</b>	All minimum and general requirements
Signature	Title	
Print Nama	Dated	

# REQUEST FOR PROPOSAL RFP #24-0063

Consistent with the guidance provided in Section 1 of this Request for Proposal, Sedgwick County is subject to the Kansas Open Records Act (K.S.A. 45-215 *et seq.*). As such, portions, and potentially all, of your proposal may become accessible to the public through records requests even if it is not awarded the contract.

If you are claiming some of the submitted documentation should not be disclosed, indicate the associated information and the basis for such claims of privilege in the spaces below. In the event records requests are submitted for information identified as privileged, proprietary or confidential, Sedgwick County may attempt to coordinate a response and would expect for you to be available to defend your claims in court. Failure to provide information in the spaces below shall constitute a waiver of any claims of violation of privileged, proprietary or confidential information resulting from the production of these records, regardless of other language or claims within your Response.

PRIVILEGE LOG		
Page and/or Section of Information Not Subject to Disclosure	Description of Information that You Claim are Privileged or Confidential. Do not include specific details, but rather categories or general descriptions of the information in question.	Basis for the Claim of Privilege. Please include the Applicable Federal or State Law Cite and Rationale