



District 2 Citizens Advisory Board Meeting Minutes

Tuesday, Aug. 13, 2024 | 6 p.m.
Public Safety Building
714 N. Main.
Wichita, KS

Board Members in Attendance: Martha Pint, Tony Martinez, Dr. Susan Norton, Spencer Dean Jr., Nicole Rivera, Cheryl Hill

County Representatives: Commissioner Sarah Lopez, Elora Forshee, Director of Emergency Communications

1. **Call to Order:**
 - a. Martha Pint called the meeting to order at 6:02pm.
2. **Roll Call:**
 - a. Board members identified themselves by saying, "Here."
3. **Approval of Minutes from 2/6/2024:**
 - a. Spencer Dean made a motion to approve the July 9 meeting minutes. Susan Norton seconded the motion. It carried unanimously.
4. **Public Agenda:**
 - a. No public comment.
5. **New Business:**
 - a. **Commissioner Update/Other Announcements**
 2. Commissioner Lopez said the Board of County Commissioners (BoCC) will vote on solar energy regulations at its Aug. 14 meeting. This could immediately affect developments in Colwich and Clearwater.
 3. The BoCC will adopt the 2025 budget at its Aug. 21 meeting. The public is invited to give feedback at the meeting or online before the vote.
 4. Stephanie Birmingham said the Sept. 10 CAB meeting will be held at the Haysville library with County Manager Tom Stolz giving an overview of the 2025 Adopted Budget.
 5. Stephanie Birmingham said she is working to set up a volunteer opportunity at Simply Hygiene, formerly Giving the Basics, for the Oct. 8 CAB meeting.
6. **Adjournment.**
 - a. The meeting adjourned at 6:06 p.m. for a 9-1-1 presentation and tour.

9-1-1 Dispatch Overview, presented by Elora Forshee , Emergency Communications

1. Sedgwick County 911 moved to the Public Safety Building, 714 N. Main St., in 2007.
2. It serves as the sole Public Safety Answering Point (PSAP) for Sedgwick County and is the largest and busiest PSAP in Kansas with more than 100 employees on staff.
3. Sedgwick County 911 dispatches for 30 departments in 19 municipalities.

4. Sedgwick County 911 answered 576,201 phone calls in 2022 and 580,786 phone calls in 2023.
5. On average, 76% of calls are for law enforcement, 13% are for Fire, including medical, and 11% are for EMS.
6. Every shift has 1-2 supervisors, 11 dispatchers, and 5-13 call takers on duty.
7. The call taking process:
 - Call taker or dispatcher receives call and enters it.
 - Appropriate dispatcher, based on call type and location, will dispatch the call.
 - Person taking the calls will continue to update information for the call.
 - Dispatcher continues to update units responding until they arrive on scene.
8. Call takers get 6 weeks of classroom training and 4 weeks of on-the-job training with a Certified Training Officer (CTO).
9. Dispatchers get 4 weeks of classroom training and 8 weeks of on-the-job training with a CTO.