



DIVISION OF FINANCE – PURCHASING DEPARTMENT

100 N. Broadway St, Suite 610 Wichita, KS 67202 • Phone (316) 660-7255 • Fax (316) 660-1839
PURCHASING@SEDGWICK.GOV • SEDGWICKCOUNTY.ORG

ADDENDUM #2 RFP # 24-0062 INMATE COMMUNICATIONS SERVICES

October 28, 2024

The following is to ensure that vendors have complete information prior to submitting a proposal. Here are some clarifications regarding the proposal for RFP #24-0062 Inmate Communications Services for the Sheriff's Department.

Questions and/or statements of clarification are in **bold** font, and answers to specific questions are *italicized*.

1. The county's answer to question #10 says inmates must be able to access electronic messages via the kiosks. The RFP does not mention electronic messaging, and the commission reports show no revenue for messaging from Securus today. Furthermore, we were under the impression that electronic messaging is currently provided by the commissary vendor on the commissary kiosks. Is this correct and, if so, does the county want two separate email messaging platforms? Will a competing messaging program be allowed by the current commissary contract?

We have already notified the commissary provider that with a new communication contract they will no longer provide email capability. We want all communication points to be provided by a single vendor.

2. The county's response implies that are inmates are charged \$5.99 for a one-hour video visitation sessions which equates to less service rate that is slightly less than \$0.01/minute (which is an extremely low rate). Will the county please confirm that when a video visitation session is purchased for \$5.99 that they receive a 60-minute session? If not, will the county please advise as to the number of video visitation minutes are provided when a session is purchased for \$5.99?

Free on site visits are capped at 20 minutes per session. The inmates are allowed up to 3(three), 20 minute on site visits per week. Remote sessions are capped at 30 min. There is no limit on the number of remote visits an inmate may receive per week.

Firms interested in submitting a *proposal*, must respond with complete information and **deliver on or before 1:45 pm CDT, Tuesday, October 29, 2024**. Late *proposals* will not be accepted and will not receive consideration for final award.

“PLEASE ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE *PROPOSAL* RESPONSE PAGE.”

A handwritten signature in cursive script that reads "Lee Barrier".

Lee Barrier
Purchasing Agent

LB/ks